**LETTER OF RECOMMENDATION**

With highest revere and best regards, I am writing this letter in support of Mr. Samik Biswas as a prospective candidate for admission into the Master’s program at your esteemed University.

Before I present my evaluation, here is my professional summary that will help you validate my credibility. It has already been more than 12 years since I became a part of the IT industry. I have worked at major IT firms as well as renowned banks like Barclays. I have experience in supervising more than 20 teams and 100s of individuals. I am currently associated with TATA Consultancy Services as a Service Delivery Manager.

I had the opportunity of being Samik’s Project Manager for 1.5 years from Jan 2017 till Jul 2018 while his employment with TATA CONSULTANCY SERVICES. His service to the project and the organization as a whole was quite fulfilling and enriching. Having him as one of the member in my team, I was fortunate to know his meticulous attitude towards any and every task that was assigned to him.

Samik was one of the associates who always aimed to understand the bigger picture of the project and get better insights on how his work contributes to meet the end goals. He always had the necessary analytical skills to dig deep in identifying the root causes and permanent possible solutions for any given problem. For instance, he is not only **proficient in our primary reconciliation engine IntelliMatch** but tried to **understand how the customer's business can benefit from the process**. This is something that comes naturally to him in every aspect of what he does.

Apart from his commendable hard work and dedication he was also a smart worker. He always had inclination towards reducing the manual and redundant efforts in the work leading considerable increase in efficiency. Simultaneously with his regular work **he walked an extra mile to learn Python and related data handling techniques** **and implemented an investigation model where missing and incorrect data in files could be identified in a flash**. **Investigation time was cut by almost half**. He was able to leverage his technical expertise in programming skills and implement the same in day to day work and application automations. **He was also part of a staggering 20 successful SQL script deployments** in production. During these deployments he helped **to identify loopholes in the scripts** which could have led to serious production issues

This shows the level of innovation and impeccability he brings to the table. And as they say, you reap what you sow, it was not at all uncommon to hear about **our clients admiring and applauding his work**. **Numerous awards and nominations kept on flowing for him**, which had set the bar astronomically within the team.

Apart from being technically sound and strong, his ability and flexibility to work in a team has always been an icing on the cake. He not only requested help from the team whenever needed, but also contributed in knowledge sharing sessions and made sure that everybody is on the same page. I remember in last quarter of 2017 our team **had to onboard a new 3rd party application tool called Autosys. Samik took charge to learn the application of this tool with the Development team for 6 days and taught our entire team by giving KT sessions periodically** for 2 weeks. Having someone who can impart such kind of knowledge within a team in such a short span of time effectively is a boon.

Hinging my faith on him without a second thought **I had appointed Samik as a SPOC for weekly service review calls** that include understanding the requirements of the clients, suggesting improvements, coordinating with dev team for successful implementation of the same. **He was an active participant for all Quarterly Disaster Recovery tests**. **These required a high level of expertise and knowledge about the applications** and being an active member for those tests speaks for Samik itself.

It is evident from my interactions with him and the narration above, that all through his service towards this organization he has always been a keen learner of computer technology. This clearly depicted his interests in gaining advanced knowledge in Computer Science and its practical applications, hence I am sure he will be one of the most appropriate students to benefit out of the extensive curriculum at your university. With his extensive knowledge, dedication and sincerity towards learning I have no doubt that he is all set to take a step ahead in the direction of higher education and add more glory to his merits.

In conclusion I affirm that all my assessments till now for Mr. Samik Biswas are highly positive and he is fit to be admitted in Graduate program of your acclaimed University. You are most welcome in case of any questions or concerns. My contact details are as below.

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